



NO RED TAG GUARANTEE

What Is Covered?

As further described below, Weyerhaeuser guarantees the Trus Joist branded materials used in the structural frame of the building will meet the minimum code requirements for the structure's location and will not receive any red tags during the initial phase of the construction process (the 'Red Tag Guarantee'). In order to



qualify for the Red Tag Guarantee you must validate the sufficiency of the structure's plans using one of Weyerhaeuser's software programs (including Javelin and Forte); and use all applicable Trus Joist branded products in the construction.

Definition of Covered Conditions

This guarantee does not cover any building code requirements outside of the continental U.S nor inspection red tag issues related to:

- Prolonged exposure to water after completion of construction or long construction delays; fire, floods, fungal growth, mold, natural disaster, or any other cause beyond Weyerhaeuser's control.
- Defects in the structure due to improper construction, installation, or manufactured sub-assembly.
- Damage to the product prior to, during, or after installation.
- Noncompliance with installation instructions, material sheets or drawings.
- Any alterations to or deviations from the validated plans.
- Any non-Trus Joist branded products or software used in the construction or specification.

What You Must Do

You must notify Weyerhaeuser as soon as possible by phone at: 888-453-8358.

Upon request, you must provide Weyerhaeuser with reasonable proof of product identification in the form of a sample, a photograph of the identifying stamp, or dated receipt and the engineer of record's contact information. A Weyerhaeuser representative must be given the opportunity to observe or inspect the site prior to any alteration, change or repair.

What Weyerhaeuser Will Do

A Weyerhaeuser representative will contact you within one business day after the initial contact. In a timely manner, Weyerhaeuser will provide a solution for any red tags which fall within the scope of the Red Tag Guarantee. This guarantee is valid during the construction phase of the building process only. Weyerhaeuser will pay reasonable cost of labor and material for the repair or replacement of the iLevel product which fails to meet code.

Incidental or Consequential Damages

Weyerhaeuser's sole responsibility is as set forth in this guarantee and Weyerhaeuser will not be responsible for incidental, indirect or consequential damages. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

State Law Rights

This guarantee gives you specific legal rights, and you may also have other rights which vary from state to state and province to province.